

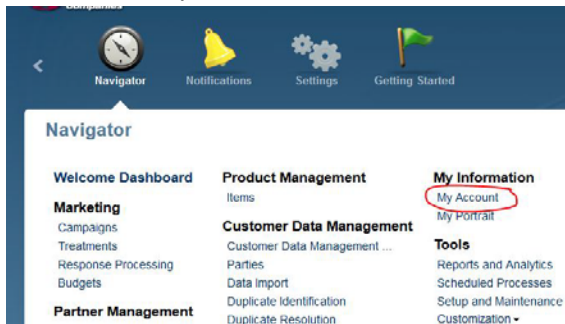
Download CRM Plug-in:

First, log in to Sales Cloud in Internet Explorer

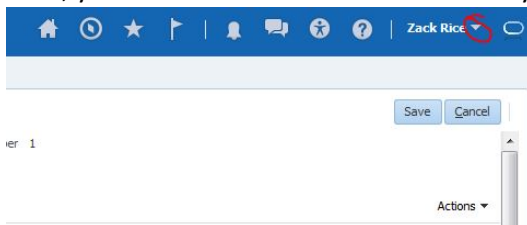
Then, Select Navigator



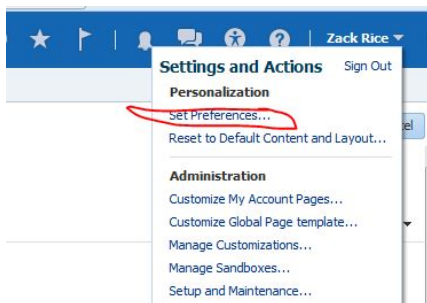
Next, select My Account



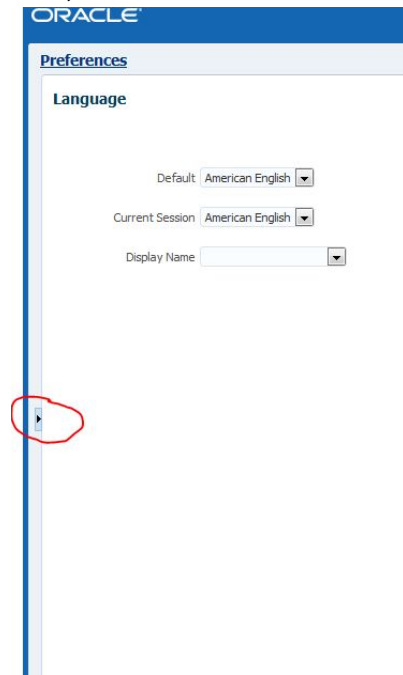
Next, you'll need to click the arrow next to your name



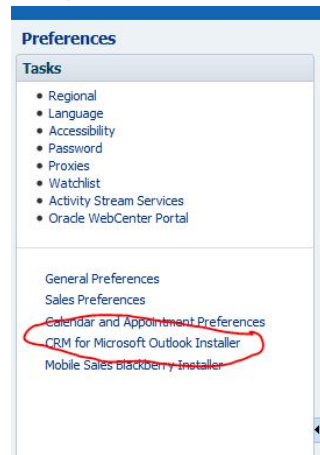
Next, click on Set Preferences...



Next, click on the arrow on the left side of the screen to expand the selection menu



Next, Click on CRM for Microsoft Outlook Installer



Finally, click start download and if prompted select Save

